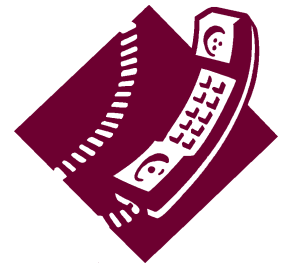




How to Get Great GMS Support When You Need It...



GMS Support Plans

Prompt Consultants Inc is committed to providing the best possible technical support for GMS and its related products. To help get you started and make sure you stay on the right track, you receive 90 days of free telephone support from the date of purchase. If you need continuing telephone support, you can

choose one of our prepaid support plans or you can purchase support on a pay-per-call basis. Your support options are explained below. Whatever option you choose, you can be sure that when you need help, we'll be ready. We try, whenever possible, to return calls within 24 hours of your call.

Free Support Options

Free Telephone Support

You receive 90 days of free telephone support from the date of purchase.

Simply call us at:

704.784.1412

Telephone support is available Monday through Friday from 9:00 to 4:00 p.m. ET. Calls are returned in the order they are received unless one of our prepaid support plans has been purchased.

Free Fax Support

Fax support is always free. Fax your question or problem to:

866.236.0815

We will respond by fax with help and suggestions.

Free E-mail Support

E-mail support is always free. E-mail your question or problem to:

support@promptconsultants.com

We will respond by e-mail with help and suggestions.

Free World Wide Web Support

Support is always free from our website. Check it regularly for information,

updates, and suggestions for GMS for Windows. We regularly update the site to keep you informed.

<http://www.promptconsultants.com>

When You Need GMS Support...

When you contact GMS technical support, please be prepared to provide:

- Your GMS Serial Number.
- Your software and hardware configuration.
- Any errors or error messages.

If you encounter an error, please describe the exact sequence of steps producing the error, be at your computer with GMS running, and be sure you review the User's Guide for help.

Prepaid Support Plans

If you need telephone support after your 90 days of free telephone support, you can save money by purchasing one of our support plans. In addition to support, they offer other benefits as well.

Platinum Support Plan

The GMS Platinum Support Plan is the best value of all plans. It puts you at the top of the list for telephone and fax support and provides many other benefits for only \$379.00 per year for single user systems and \$579.00 for multiuser systems. This plan includes:

- 100 minutes support.
- First priority help.
- Periodic bulletins.
- Free upgrades and updates .
- Call backs outside the US are twice normal US cost.

Pay-Per-Call Support

If you expect your need for telephone support will be infrequent or limited after your free support period, the Pay-Per-Call Support Plan may be for you. Under this plan, you pay for telephone support as you need it.

While you are talking to a support person and while your support person researches your problem, you are charged at the rate of \$2.50 per minute with a minimum charge of \$45.00. An additional charge of \$2.00 per minute of telephone time applies to callbacks outside of the US and Canada.

If you choose Pay-Per-Call Support, the charges for calls must be billed to an accepted credit card. You may supply credit card information at the time the call begins or request use of credit card information on file.

*Call today to order your
GMS Support Plan*

704.784.1412

or fax 866.236.0815

Company PO, American Express, Visa, and
MasterCard accepted.